Strategic Planning Update



Natalie Green, M.Sc., PMP

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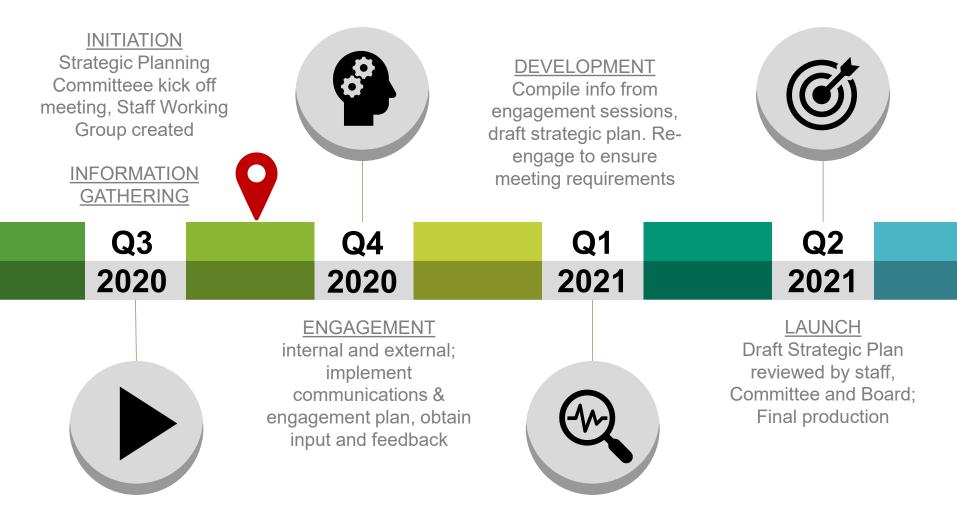


ACKNOWLEDGEMENTS

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- Communications Staff
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Strategic Planning - Work Plan Overview





Progress on Milestones / Deliverables

Initiation

✓ Kickoff meeting ✓ Approach ✓ Torrespondent

- ✓ Terms of reference
- ✓ High-level work plan
- ✓ Preliminary ideas/direction
- ✓ Staff Working Group created



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- ✓ Statement of Work (Consultant)
 - (Consultant)
- ✓ Stakeholder Analysis
- ✓ Communication
 & Engagement
 Plan
- Trends & opportunities
 - analysis
- Strengths & weaknesses
 - analysis

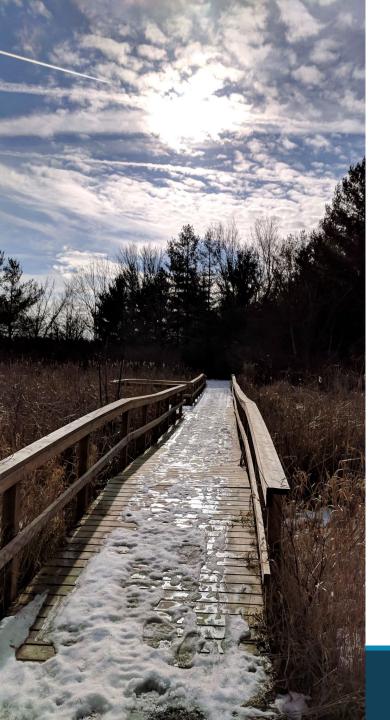


Engagement



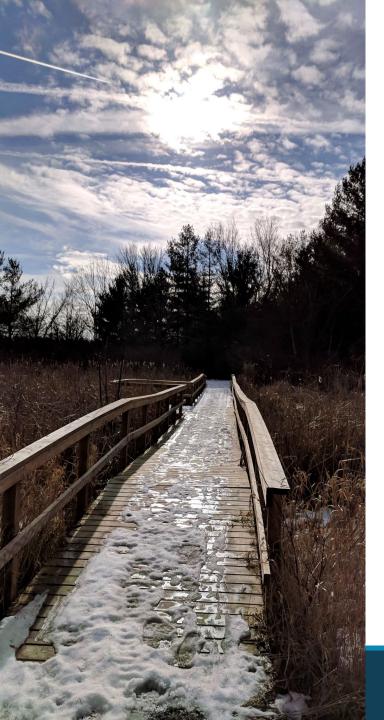
- Mission/Vision consultation
- Key Strategic
 Objectives
- Performance
 indicators
- Stakeholder Consultation Report





Information Gathering: Stakeholder Analysis

- Stakeholder: any group, individual, organization that can impact or be impacted by a project.
- Goal of analysis was to identify:
 - key groups/audiences (16) and sub-groups;
 - perceived level of interest;
 - communication/engagement goals
 - known and perceived communication/engagement needs;
 - key challenges and issues.



Information Gathering: Stakeholder Analysis

- Overarching challenges identified:
 - Managing perceptions;
 - Virtual engagements;
 - Time constraints;
 - Managing expectations and competing interests;
 - Accessibility (e.g., access to internet/computer, physical locations);
 - Limited staff capacity at some organizations we seek to engage with;
 - Interests may be related to specific programs/services and geographic locations.

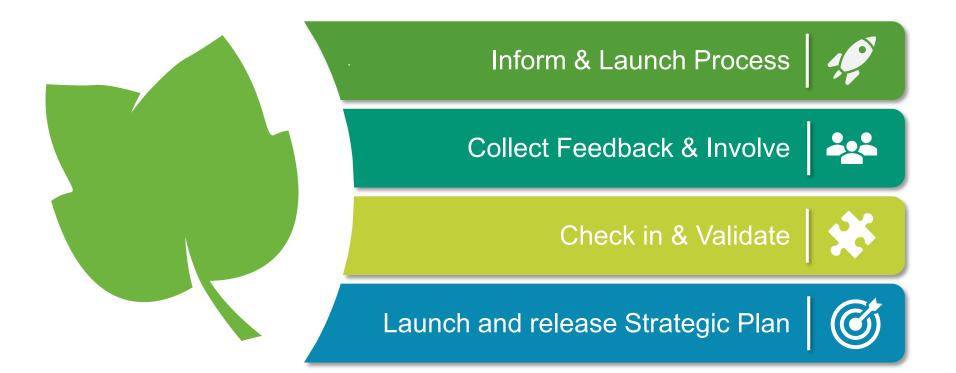


Communication & Engagement Plan

- Guide how we plan to inform the community, our partners, and stakeholders about the initiation of the strategic planning process
- Encourage participation and collaboration in developing a new Strategic Plan



Communication & Engagement Plan





Key Tools & Techniques

Direct email & SharePoint

- Get Involved portal
- Letters, postcard, posters
- Social media & website
- Media release & interviews
- Promotional video
- Non-virtual options, as needed

Collect Feedback & Involve



- Get Involved portal
- Pre-recorded presentation
- Social media & website
- Media release & interviews
- Survey/poll
- Engagement sessions
- Non-virtual options, as needed



& Launch Process

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Key Tools & Techniques

- Summary of engagement
- Direct email & SharePoint
- Get Involved portal
- Social media & website
- Media release & interviews
- Survey/poll
- Follow-up consultations
- Non-virtual options, as needed
- Draft Strategic Plan

Finalize and Launch



- Get Involved portal
- Social media & website
- Media release & interviews
- Final strategic plan released





Scope of Work: Facilitator / Consultant

- A facilitator / consultant is being sought to support the staff-led strategic planning process
- Facilitate staff/Board engagement sessions
 - Mission, Vision, Core Values
 - Strategic objectives
- Facilitate stakeholder consultation sessions
- Provide input on surveys/polls/online engagements
- Synthesize and document information to prepare strategic plan.





NEXT STEPS

- SWOT Analysis
- Procurement documents to be posted
- Public Advisory Committee Meeting

Rockway Conservation Area

Questions?